Three-year warranty for ONU optical network unit LPO

Overview

TP-Link Systems Inc. (“TP-Link USA”) provides a limited warranty on all eligible TP-Link products purchased in the United States.

Key Takeaways

Many ONU devices, including LPO models, are available with a three-year warranty covering defects in materials and workmanship, with replacement or repair options provided by the manufacturer.Warranty Coverage

Several ONU manufacturers offer a three-year warranty for their optical network units:

• Hosecom provides a three-year warranty on most of their ONUs, including LPO-compatible models. During this period, if the device is damaged due to quality issues (excluding human-caused damage), the manufacturer will provide a replacement free of charge. Technical support is also available remotely, and top customers may receive on-site assistance once a year. If the product is damaged during shipping, Hosecom offers a full refund or replacement without extra cost to the customer .

• Huawei offers extended warranties up to three years for certain enterprise hardware, including ONUs. The warranty covers defects in materials and workmanship under normal use. Huawei or its authorized channel partners will repair or replace non-conforming hardware during the warranty period. The warranty is non-transferable and applies only to the original end-user in the country of purchase .

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• Cisco provides a limited three-year hardware warranty for its networking devices, including ONUs. The warranty ensures the hardware substantially complies with documentation and is free from defects. Replacement parts may be new or equivalent to new, and the warranty requires returning defective hardware according to Cisco's RMA procedures .
Key Terms and Conditions
• Start Date: Warranties typically start from the date of shipment or delivery, sometimes with a short grace period (e.g., 90 days for Cisco, 180 days for Huawei distribution products) to account for shipping and initial setup .

• Coverage Limitations: Warranties generally exclude damage caused by misuse, accidents, environmental factors, or unauthorized modifications .

• Original Purchaser: Most warranties are valid only for the original purchaser and are non-transferable .

• Replacement Process: Manufacturers may provide replacement units either shipped separately or with the next order. Some require returning the defective unit, while others handle shipping costs for replacements .
Practical Advice

When purchasing an LPO ONU with a three-year warranty:

• Verify the warranty terms with the supplier or manufacturer before purchase.

• Keep proof of purchase and the product serial number, as these are required for warranty claims.

• Report defects promptly to ensure eligibility for repair or replacement.

• Check for technical support options, including remote assistance or on-site service if available. By understanding these terms, you can ensure that your ONU investment is protected and that any quality issues are addressed efficiently during the three-year warranty period.

Article Content

Hardware Warranty Information FAQ

To find the specific warranty that applies to your product, visit Cisco''s Warranty Finder. This page provides answers to

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3-Year Warranty LPO Optical Module 40G

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Leveraging LPO technology, the module provides ultra-low-latency, power-efficient optical links tailored for AI, high-performance

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Product Warranty Policy

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Optical Network Unit ONU-Complete Guide

Think of the ONU as the translator for the language of light (fiber) into the language of electricity (Ethernet/Wi-Fi). This

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Optical transceivers, cables, modules, LEDs, fans, external power supplies, and other accessories are warrantied for one year or

LPO-MSA

The LPO MSA develops electrical and optical interoperability specifications for a diversity of high-density networking equipment and

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LPO, or Linear-drive Pluggable Optics, is an optical module packaging technology. Whether it''s CPO or LPO, one of

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What is an ONU? An Optical Network Unit, as a key node in a passive optical network, is responsible for the "last mile"

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The biggest power consumers in an 800G switch are the optical transceivers. LPO cuts per-module power by 40–50%

Product Warranty Policy

A new unit will be made available for shipment from a designated Juniper Networks manufacturing facility within two (2) business

What is ONU: Concept, Features and Types

Optical Network Unit, the IEEE term for what is called an Optical Network Terminal in ITU-T terminology. ONU realizes "triple-play"

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Discover the magic of ONU technology in our article. Uncover its types, key features, and importance. Elevate your understanding of

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UNIT 1GE XPON ONU – High-Speed FTTH Device | GPON/EPON

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